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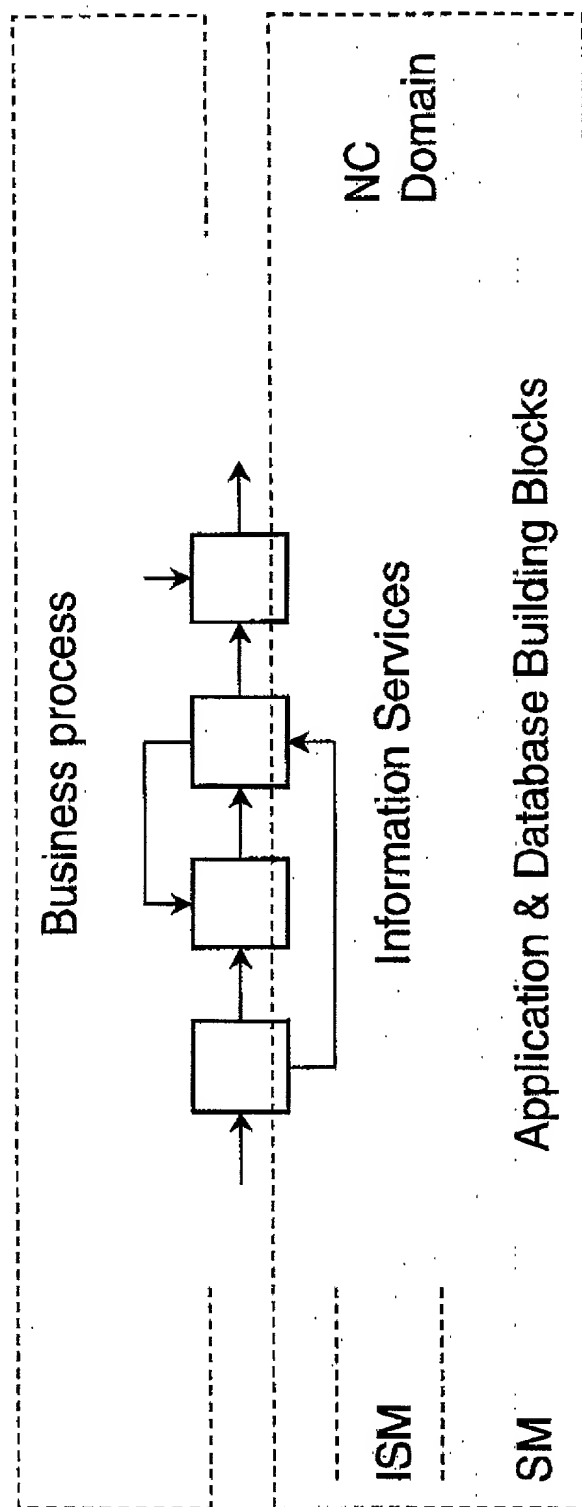


FIG. 1a

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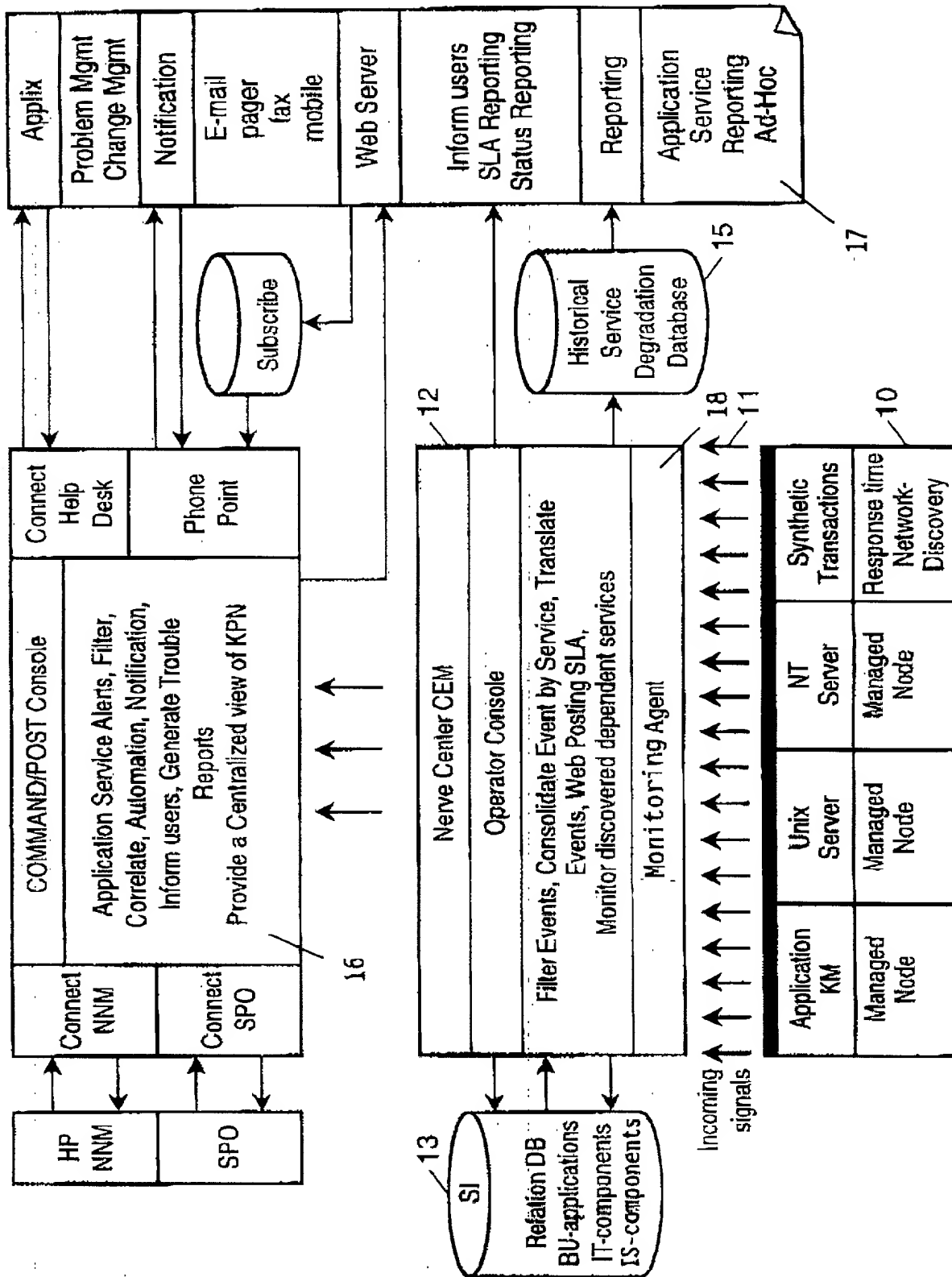


FIG. 1b

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- ★Login
 - ♦ Login CIA
 - ♦ Logout CIA
 - ♦ Change password
 - ♦ End of program
 - ★Connections
 - ♦ New construction
 - ♦ Migration (ISDN)
 - ♦ Move
 - ♦ Change infrastructure
 - ♦ Abort
 - ♦ Outporting
 - ♦ Installation task
 - ♦ AWO direct
 - ★Client info
 - ♦ DBI
 - ♦ BILLIT
 - ♦ NUMBES
 - ★Primarent
 - ♦ New rent contract
 - ♦ End T65/T88 rentcontract
 - ♦ End rentcontract
 - ♦ Invoice teleorder
 - ♦ Return within 8 days
 - ♦ Exchange apparatus
 - ♦ Replace defect apparatus
 - ♦ Change serviceform
 - ♦ Take over rentcontract
 - ♦ Request rentcontract
 - ♦ End with contractor
 - ★Administrative tasks
 - ♦ Take over contract
 - ♦ Correct client name
 - ♦ Database
 - ♦ Change invoice number
 - ♦ Note-address change
 - ♦ Note-form change
 - ♦ Request database
 - ♦ Screen number
 - ♦ Change form subscription
 - ♦ Stop
 - ★Messages
 - ♦ Message of the day

FIG. 2b

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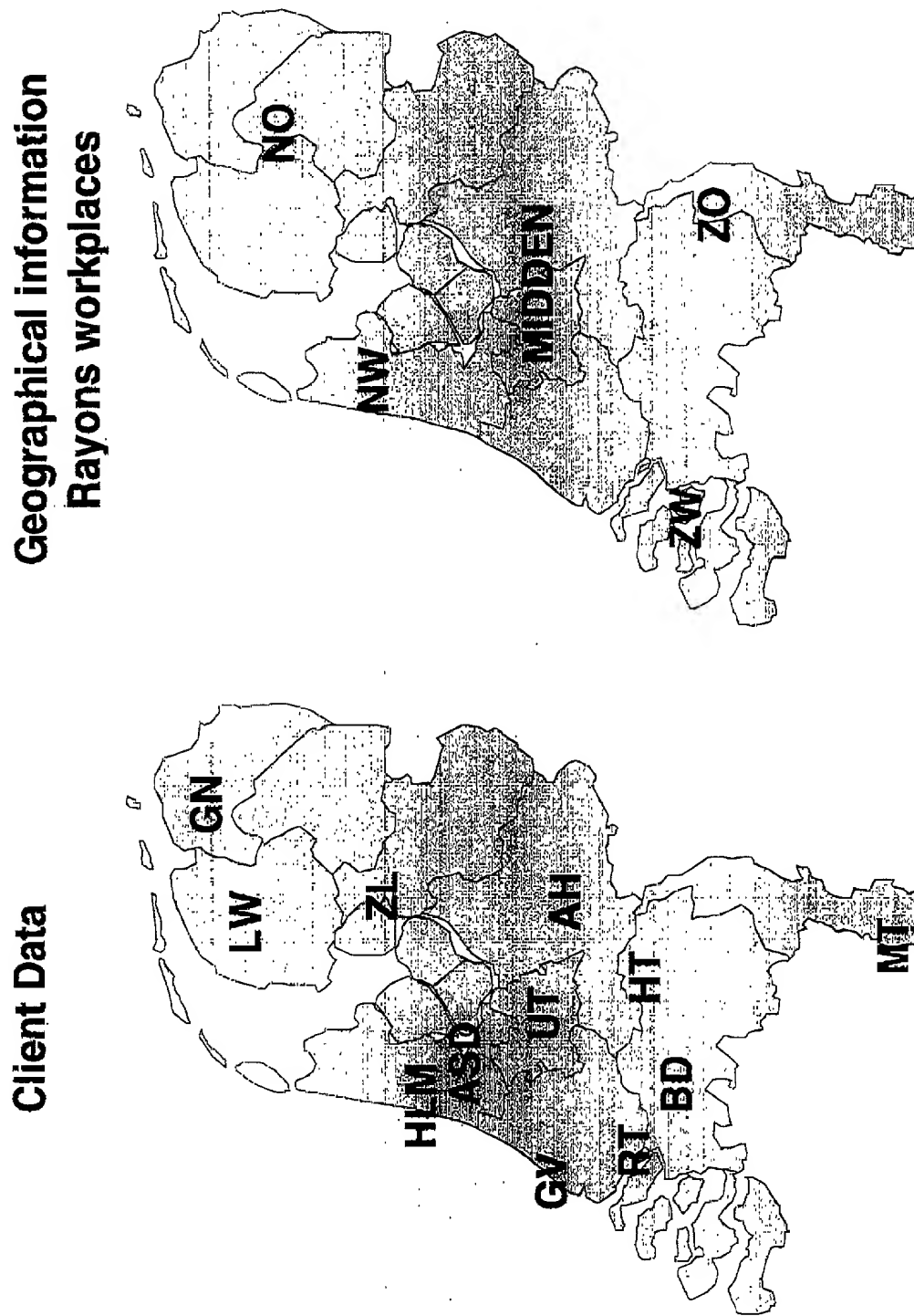


FIG. 3

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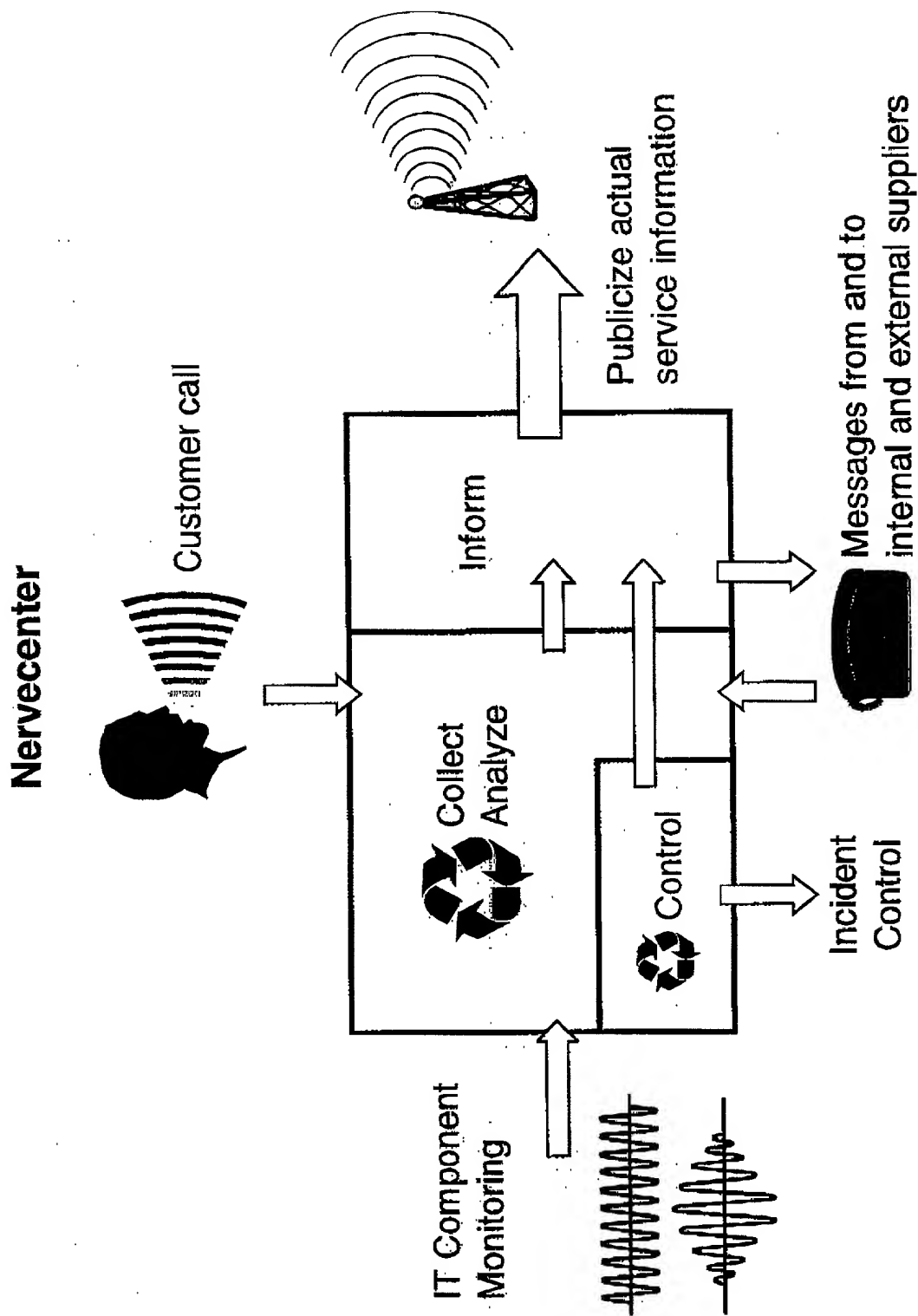


FIG. 4